



JOB POSTINGS – CURRENT VACANCIES

Date Posted: August 10, 2026

Deadline for submission: Internal until August 18, or External until filled

Open to: Internal & External Applicants

POSITION:	Food Service Support Worker
DEPARTMENT:	Women & Children's Services – Powell Place and Springhouse
AFFILIATION:	HEU
POSTING NUMBER:	26-27
HOURLY WAGE:	\$33.49 - \$35.31
GRID:	34
DURATION:	Ongoing
STATUS:	Casual
	Weekdays and weekends
START DATE:	ASAP

JOB SUMMARY:

The Food Services Support Worker is responsible for the provision of food services for residents preparing and serving meals using the skills of a commercial cook while ensuring a homestyle feel. The Food Services Support Worker provides day-to-day support for residents as it relates to meeting their nutritional and cooking skill enhancement needs. The incumbent prepares and serves meals, maintains inventory levels of food and supplies, and ensures that the food and supplies are rotated. Food Services Support Workers also maintain an orderly, sanitary work area. The Food Services Support Worker supports resident programming by facilitating cooking workshops and/or facilitating community kitchen. The incumbent will act in accordance with The Bloom Group philosophy and provide low barrier harm reduction trauma informed support and assistance to women and children in crisis.

EDUCATION/PREVIOUS WORK EXPERIENCE:

- Diploma in Community Social Services, Social Service Work or other relevant human services field is required, an equivalent combination of education, training and experience may be considered.
- Two years recent related work experience providing support to women and/or children in crisis within a residential setting is required; two years recent experience in a related field such as a women's advocacy, women's shelters, women's transitional housing or second stage housing may be considered.
- Two years recent experience with food preparation and cooking is preferred.
- Culinary training is an asset.
- Level 1 Occupational First Aid Certificate is required.
- Food Safe Certificate is required.
- Non-Violent Crisis Intervention training or Mandt training is preferred.

*Applications: Please apply via the job application form on The Bloom Group website
or contact careers@thebloomgroup.org*



REQUIREMENTS:

- Gender is a bona fide occupational requirement: **self-identifying women only** applicants please.
- We are particularly interested in receiving applications from women who reflect the diversity of the women who access our services: Indigenous and Racialized Women strongly encouraged to apply.

KNOWLEDGE/SKILLS/ABILITIES:

- Ability to communicate effectively in English, both written and verbally.
- Ability to follow recipes and cook for up to 60 people.
- Ability or willingness to learn to cook with commercial grade kitchen equipment.
- Demonstration of advanced interpersonal skills specific to the role including de-briefing, active listening, conflict resolution, group facilitation, one to one direct support and problem solving.
- Must be customer service driven displaying a high level of tact, patience and courtesy.
- Demonstrated ability to participate and contribute in a strong team environment with an inclusive and collaborative approach.
- Strong ability to work under minimal supervision and act with a high degree of independent judgement, taking action on a variety of matters as required.
- Strong working knowledge of child welfare and protection issues, including relevant legislation and reporting requirements.
- Demonstrated knowledge and experience providing parenting support, incorporating a women centered, culturally sensitive, strength-based approach.
- Proven ability to work with a high degree of compassion, understanding and sensitivity.
- Demonstrated ability to provide non-judgmental, client-centered, non-therapeutic emotional and practical support to women and children in crisis.
- Ability to provide and receive constructive feedback.
- Demonstrated commitment to continual learning and improvement through the incorporation of reflective work-based learning approaches.
- Knowledge and understanding of the complex issues which affect women and children in poverty, with a demonstrated awareness of specific issues facing aboriginal women, women of colour, ageing women and women with disabilities.
- Proven ability to work in a stressful and changing work environment.
- Demonstrated experience or training in conflict resolution, de-escalation and risk assessment.
- Demonstrated ability to support individuals with mental health and substance use issues, utilising a harm reduction approach and working within a trauma informed care model.

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THE BLOOM GROUP

Community. Services. Together.

- Ability to work and empathize with people who may have experienced abuse, poverty, grief and loss, oppression, violence, mental health challenges, addictions issues or may be living with HIV/AIDS and other life-limiting or life-threatening conditions.
- Physical ability to carry out the duties of the position including lifting, stooping and standing for long periods in a relatively warm environment; experience operating related equipment; and ability to effectively use industrial grade cleaning products.

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Thank you for your interest in a career with The Bloom Group.

Should your application be selected for further consideration we will be in contact with you shortly.

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